

**To Report Suspected Abuse call:**

**Toll free: 888-729-0571**

How to Contact Us

**Carson City Administrative Office**

3208 Goni Road, Suite I-181  
Carson City, Nevada 89706  
P: (775) 687-4210  
F: (775) 687-0574

**Elko Regional Office**

1010 Ruby Vista Drive, Suite 104  
Elko, Nevada, 89801  
P: (775) 738-1966  
F: (775) 753-8543

**Las Vegas Regional Office**

3320 West Sahara Avenue, Suite 100  
Las Vegas, Nevada, 89102  
P: (702) 486-3545  
F: (702) 486-3572

**Reno Regional Office**

9670 Gateway Drive, Suite 100  
Reno, Nevada, 89521  
P: (775) 687-0800  
F: (775) 688-2969

**If a vulnerable adult is in immediate danger, the local police, sheriff's office or emergency medical service should be contacted. If the person is not in immediate danger, the report should be made via one of the designated phone numbers.**

The State of Nevada Aging and Disability Services Division provides Adult Protective Services for vulnerable persons age 18-59, in addition to persons 60 years and older, collectively referred to as vulnerable adults.

**Adult Protective Services Mission Statement:**

To assist older persons, age 60 and over and vulnerable persons, who are abandoned, abused, neglected, isolated, or exploited by investigating and providing or arranging for services to alleviate and prevent further maltreatment while safeguarding their civil liberties.

Aging and Disability Services Division observes the provisions of the Americans with Disabilities Act. No person shall be excluded from participation in, denied the benefits of, or be subjected to discrimination in any service or activity because of race, color, national origin, sex, age, or physical or mental disability under these programs. 06/2021

**WARNING SIGNS OF  
ABUSE,  
ABANDONMENT,  
EXPLOITATION,  
ISOLATION, NEGLECT,  
AND SELF-NEGLECT**



Steve Sisolak  
Governor

Richard Whitley  
Director  
Department of Health and  
Human Services

Dena Schmidt  
Administrator  
Aging and Disability Services  
Division

## ABANDONMENT

Desertion of a vulnerable adult in an unsafe manner and/or withdrawal of necessary assistance owed to the vulnerable adult by a caregiver or person with a legal duty of care

## ABUSE — PHYSICAL

Abrasions, cuts or bruises	Unexplained injuries or wounds
Asphyxiation or hypothermia	Over sedation, poisoning
Untreated bed sores	Over/under medicating
Broken or dislocated bones	Friction from restraints
Burns or scalding	Dehydration/malnutrition

## NEGLECT

When a person who has voluntarily assumed responsibility to provide necessary supervision, food, shelter, clothing, or services which are necessary to maintain physical/mental health of the vulnerable adult and then fails to provide those things

***Neglect does NOT need to be intentional!!***

## EXPLOITATION

Unauthorized signatures on checks or financial documents	Missing money or property
Unusual withdrawals from banks or other financial institutions	Sudden and unusual bank activity
	Unusual purchases

## ABUSE — PSYCHOLOGICAL

Harming, damaging or destroying property, including without limitation, pets	Threatening, controlling or intimidating the vulnerable adult
Disregarding the needs of the vulnerable adult	Humiliation
	Verbal assaults

## SELF-NEGLECT

The failure of a vulnerable adult to provide for his/her own needs because of an inability to do so

A vulnerable adult has a right to self-determination - the ability to make his/her own choices, good or bad, unless a judge has declared the person incompetent

***Self-Neglect is NOT a crime!!***

## ISOLATION

Physically restraining and/or intentionally preventing the person from having visitors, mail, or telephone calls

## ABUSE — SEXUAL

Non-consensual sexual contact:	Intentional touching - directly or through the clothing
An act that the vulnerable person is unable to understand or is unable to communicate his/her objection to	

***Anytime Sexual Abuse is alleged, Law Enforcement must be contacted immediately***

## Observable Signs of Abuse

Fearful	Fear of speaking for oneself in the presence of the caretaker
Easily frightened	
Confused	Shame/embarrassment
Overly emotional	Sudden change in financial activity such as unusual cash withdrawals from their accounts in a short period of time
Depressed	
Unresponsive or withdrawn	
Lack of cleanliness/grooming	
Anxious to please	



Visit our Adult Protective Services  
webpage: <https://adsd.nv.gov/>